

Data Continuity

Uninterrupted Patient Care



Data Continuity planning is a must for the continuity of care for your patients when systems are down due to a planned or unplanned downtime or data migration. Without a well-planned strategy not only is patient care compromised, but the integrity of your hospital, the preservation of assets enterprise wide, and the ability to achieve quality productivity is also compromised. You need to have access to crucial patient data to make vital decisions in critical moments. IPeople can minimize the disruption of these planned or unplanned downtimes or data migrations. Our data continuity solutions include:

IPeople Offline Views

IPeople Offline Views is an intuitive and economic solution that provides quick and reliable access to your HCIS data during planned or unplanned downtimes. Organizations can view accurate patient critical clinical information and financial data through secure and user-friendly web-based views. These web-based views feature patient searches based on multiple options and present clinical views of critical patient data such as orders, results, vital signs, EMAR, and allergies. In support of the views, the IPeople team can perform data extractions from your HCIS system to Microsoft SQL Server ensuring that your patient data is always available. Audits are performed guaranteeing that your data is 100% accurate. Our Offline Views can also support your HCIS DR.

Batch Print

Having the data available to you from your legacy system is important, but being able to quickly create, save or print a patient's entire legal medical record is critical! The Batch Print add-on for Offline Views allows users to quickly generate patient's legal health records in report format. This information can be used to transfer patients from one hospital to another, satisfies Release of Information requests, and more.

IPeople Downtime Registration

IPeople Downtime Registration Solution allows your staff to maneuver patients through the registration process while maintaining a sense of integrity. Once your HCIS system is back online you will see that your recovery time is drastically reduced by eliminating the need to re-enter patient data. IPeople Downtime Registration will populate the data captured during downtime back into your system once it is back online. Bring a sense of pride to your staff, by empowering them with a solution that will be efficient and focus on the critical care patients need.

IPeople Network Down

IPeople's Network Down solution adds a layer of redundancy, so that downtime views are replicated to standalone PC's giving your staff access to critical patient information when your network is otherwise unattainable. Knowing you have a strategic plan in place will give your organization peace of mind and continuation of patient care.

IPeople Select DR

Don't have time to build your own data repository? Need gaps filled with your existing DR? Take advantage of pre-packaged data repository downloads that will set you on the right path. Have confidence knowing your data repository was built using best practices, tuned to be as efficient as possible, and with full auditing in place.



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Where Downtime and Migration Merge

With IPeople's Offline solutions all of your patient's clinical history remains at your fingertips and available for patient care decisions, even when migrating to a new HCIS system. By merging Data Migration and IPeople Offline views, a complete patient history is always accessible; thus offering your care providers a full view into the past care of your patients.

HEAR IT FROM THE CUSTOMERS

"With IPeople Offline, we are not only better off but we are doubling down on our investment with IPeople. Previously, we could not offer the reassurance and support to our clinicians (or PFS) without IPeople Offline. The Offline solutions are essential to operational continuity so staff do not have to 'fly blind.' We have experienced more than great customer service with IPeople. It's a passionate commitment to service and excellence that really shines through because of the people. We have seen a tangible difference to how we are able to confidently deliver information services and solutions to our patients and staff which are near and dear to our hearts."

- Audrey Parks, Chief Information Officer, Salinas Valley Memorial Healthcare System

"The benefit of Offline is that it just works. It is there when you need it and does not get in the way when you do not. Anyone who can use a browser and knows their Meditech password can figure out how to use it with no training. Before offline, downtime meant that any prior records that were needed would have to be retrieved from paper copies if they were available. That meant someone had to be available to run to medical records. That just does not work in a hospital that is basically all electronic."

- Jim Sehloff, Information Security Analyst, Holy Family Memorial

"IPeople Offline Downtime Registration allows us to easily capture essential admissions information real-time even though we are 'down'. When MEDITECH is back online, the system is intelligent enough to quickly and accurately load the information back into our EMR. The reduction in the risk of generating duplicate Medical Record Numbers is just one of the many advantages that the IPeople Offline has given DCH. We saw an immediate positive impact where a manual process that averaged 21 hours was reduced to about an hour, with full auditing and reporting automatically produced in the end. For my team, IPeople Offline Downtime Registration is an absolute game changer."

- Kim J Ligon, Retired CIO, DCH Health System

"Here at Union Hospital, we have come to rely heavily on IPeople Offline Web Views during our MEDITECH downtimes to provide our users the medical records of our active patients. Our physicians have commented that the product is very intuitive and easy to use, and it gives them the information they need to continue to care for patients when MEDITECH isn't available. The more our physicians use the EMR, the more invaluable IPeople Offline Web Views becomes."

- Lorna Espinas, Applications Manager, Union Hospital

